

Q. When is the cruise and where does it go?

A. The Vet Vacation Cruise is a 7-night, Alaskan cruise aboard Celebrity Cruises' Millennium. It will depart from Vancouver, British Columbia, on Friday, June 23, 2023, and end in Seward, Alaska on Friday, June 30, 2023.

1.

Day	Date	Port of Call	Arrive	Depart
Fri	06/23/23	Vancouver, British Columbia	--	5:00pm
Sat	06/24/23	Cruising Inside Passage	--	--
Sun	06/25/23	Ketchikan, Alaska	7:00am	3:00pm
Mon	06/26/23	Icy Strait Pointe, Alaska	9:00am	7:00pm
Tue	06/27/23	Juneau, Alaska	7:00am	9:30pm
Wed	06/28/23	Skagway, Alaska	7:00am	9:30pm
Thu	06/29/23	Cruising Hubbard Glacier	7:00am	11:00am
Fri	06/30/23	Seward, Alaska	5:00am	

Q. What does the cruise cost?

A. The price for the cruise varies per stateroom category, please visit our [Prices & Inclusions](#) page for a complete list of available stateroom categories and costs.

Prices are per person based on double occupancy; guests who book a single occupancy stateroom will be charged 200% of the applicable double occupancy per person cruise fare.

Taxes and fees are a flat rate per passenger, regardless of room type or occupancy of the stateroom booked. Taxes and fees must be prepaid with your reservation and are subject to change until the day of sailing.

Q. What's included / What's Not Included?

A. YOUR CRUISE FARE INCLUDES:

- ☞ Celebrity's Classic Beverage package is included for guests 21 years of age or older in non-suite accommodations; and Celebrity's Premium Beverage package for guests 21 years of age or older in Sky Suite accommodations
- ☞ Unlimited Surf Wi-Fi (one device per guest) is included for guests in non-suite accommodations; and Unlimited Stream Wi-Fi (one device per guest) is included for guests in Sky Suite accommodations
- ☞ Pre-paid shipboard gratuities for room steward and main dining venue staff services (note: casino dealers and spa personnel are not included in the pre-paid gratuities since not all guests will utilize those services)
- ☞ Welcome and Farewell receptions held for the group with specialty cocktails, unlimited wine and beer, and hot & cold canapés
- ☞ Additional included amenities for Sky Suite guests are:
 - \$150 per person shore excursion credit
 - \$150 per person onboard credit for use toward shipboard purchases and services
 Above credits may not be redeemed for cash and, if not used, will expire at 10pm on the last evening of the cruise
- ☞ Shipboard accommodations for seven (7) nights in your choice of stateroom type
- ☞ Ocean transportation aboard Celebrity's Millennium, from Vancouver, British Columbia to Seward, Alaska
- ☞ All meals in the ship's main dining venues (there's gourmet fare in the formal dining rooms and casual restaurants for meals throughout the day), with reserved group dinner seating in the ship's main dining room. Please note dining at specialty restaurants require an additional fee.

- ✈ 24-hour room service is available (a service fee applies to all room service orders)
- ✈ Variety of shipboard entertainment and activities

Please note the following are NOT included in the package prices:

- ✈ Air transportation
- ✈ Transfers (to or from airport/hotel and ship)
- ✈ Shore excursions
- ✈ Photographs
- ✈ Cost of medical services, if required
- ✈ Specialty restaurant dining
- ✈ Goods purchased onboard (gift shops, art auctions, etc.)
- ✈ Spa and salon services
- ✈ Items of a personal nature including but not limited to laundry, and telephone
- ✈ Gratuities for casino dealers, spa personnel, or bar services

Q. What is the payment schedule for the cruise?

A. There are three payment plan options available for this event:

- ✈ **Pay In Full** - attendees will pay in full at time of booking
- ✈ **Four Payment Plan** - attendees who choose this payment option will be required to pay a \$250 per person initial deposit (\$500 deposit for single occupants) at the time of booking, a second deposit equal to 33% of the remaining reservation balance is due by September 1, 2022; another 33% is due by December 1, 2022, and the final payment is due by March 1, 2023. Note: deposits are retroactive, bookings made on or after September 1, 2022, or December 1, 2022, will be required to pay all the previous deposits combined, etc.
- ✈ **Monthly Payment Plan** - attendees who choose this payment option will be required to pay a \$250 per person initial deposit (\$500 deposit for single occupants) at the time of booking. The remaining reservation balance due will be equally divided by the number of months between the booking date and March 1, 2023. These payments will be due on the 1st of each month with the final payment being due no later than March 1, 2023.

Please note:

- All payments are in U.S. dollars. Accepted forms of payment are American Express, Discover, MasterCard and Visa. The charge on your credit card statement will appear as **LKCRUISE**.
- Payments will be automatically charged to the credit card on file for the guest's selected payment plan from the options outlined above. It is your sole responsibility to know your applicable payment due dates and to verify payment has been successfully processed by the scheduled due date. Payment reminders will not be sent.
- All payment plans offer interest-free payments
- Reservations not deposited at the time of booking or with scheduled payments not kept up to date are subject to cancellation.
- Full payment is required at the time of booking for any reservations made on March 1, 2023, or later.

Q. What are Celebrity's COVID-19 Requirements and Protocols?

A. Celebrity Cruises has developed updated COVID-19 protocols that provide for continued safety for all guests, crew and the communities in the ports of call, better align with the travel and hospitality sector, and meet destination regulations. At this time COVID-19 vaccinations, boosters and testing are no longer required but

remain highly recommended -- click here for [Celebrity's Healthy At Sea](#) page for further details and requirements.

It is the responsibility of each guest to be informed and comply with Celebrity's COVID-19 requirements and protocols at the time the cruise sails. Passengers not meeting the cruise line's requirements will be denied boarding, and no refund will be issued. These policies are set by the cruise line (not Vet Vacation CE), and **no exceptions are allowed.**

Q. Who do I contact if I have questions about the cruise?

A. For questions about the ship or the registration process, email us at vetvacation@landrykling.com.

Q. Who do I contact if I have questions about the event?

A. For questions about the Vet Vacation CE cruise inclusions and events, email us at jack@vetvacationce.com or joel@vetvacationce.com.

Q. May I bring other family members and/or friends? Can our rooms be near each other on the ship?

A. Yes, we welcome family and friends! There is plenty of fun to be had on board the Celebrity Millennium and the cruise ports for guests not attending the Vet Vacation CE sessions and activities.

Passengers who wish to book staterooms near other passengers may make their request in the Notes field on the reservation or send an email to vetvacation@landrykling.com. We'll do our very best to accommodate the request, however it depends on whether the passengers have booked within the same stateroom category and the availability of rooms at time of request.

Q. What if I have to cancel after registering?

A. Due to the unique nature of this event, all reservations will be subject to the following cancellation policy related to the cruise portion of your booking:

Between the date of booking and January 23, 2023: \$75 per person administrative cancellation fee

Between January 24 and March 16, 2023: \$250 per person cancellation fee (\$500 for single occupancy staterooms)

Between March 17 and April 13, 2023: \$400 per person cancellation fee (\$800 for single occupancy staterooms)

Between April 14 and May 8, 2023: 50% of total cruise reservation cost

On or after May 9, 2023: no refunds will be issued

Please note:

- Cancellation dates are based on Eastern Standard Time.
- Notice of cancellation must be submitted via email to vetvacation@landrykling.com.
- No refunds will be made in the event of interruption or cancellation by any passenger after the commencement of the cruise. No refunds will be given for cruise no-shows.
- Any adjustment to the above policy is at the sole discretion of Vet Vacation CE.
- Cancellation fees for airline tickets and/or other reservations made by attendees are subject to the cancellation policy of the specific airline/supplier.

Q. May I purchase insurance for my cruise through the website?

A. You will have the option to obtain a quote and purchase trip insurance on the reservation site after payment is made (deposit or full payment) on your reservation. This travel insurance is offered by Travel Guard.

Q. When registering do I need to use my legal name and gender?

A. Yes, your legal name as shown on your proof of citizenship and gender as shown on your identification is required.

Q. What documentation is required to cruise?

A. Proper travel documentation is required at embarkation and throughout the cruise for all passengers. Even though a passenger has completed the cruise line's online reservation, it is still passenger's responsibility to present the required travel documents at the time of embarkation. Any passenger without proper documents will not be allowed to board the vessel, and no refund of the cruise fare will be issued. Celebrity, Vet Vacation CE, and its agents/affiliates assume no responsibility for advising passengers of proper travel documentation.

A valid passport is required for travel. For your protection, Celebrity Cruises highly recommends that all guests travel with a passport that is valid for at least 6 months beyond the end of their cruise. In addition, it is recommended that guests bring a second official form of identification such as a laminated driver's license or identification card issued by a federal, state, provincial, country, territory or municipal authority.

The ship may collect your passport to speed up the clearance formalities in each port of call, so it is suggested that you bring a few photocopies of your passport's personal page which includes the picture and that you carry one of these photocopies with you each time you leave the ship.

Requirements are subject to change, and it is each guest's responsibility to ensure that he/she has the appropriate documentation.

For more information on the documentation requirements, please see the cruise line's <https://www.celebritycruises.com/faqs/travel-documents>.

Q. I don't have a passport. How do I obtain one?

A. Please visit the U.S. Department of State [website](#) for all passport information. Please note a passport could take six weeks or more to process, so make certain you allow enough time.

Q. Who May Sail?

A. Passengers are responsible to ensure that they are eligible to sail according to Celebrity's requirements, including but not limited to the following:

- ✈️ Guests who meet Celebrity's COVID-19 protocols and requirements at the time of sailing as posted on [Celebrity's Healthy At Sea](#) page
- ✈️ Infants must be at least 6 months old on the day of departure.
- ✈️ Women must be less than 24 weeks into their pregnancy on the day of departure and for the duration of the cruise. This policy is due to the risk of premature labor. Pregnant women must have a letter signed by their doctor (on the physician's letterhead) stating how far along in weeks their pregnancy will be at the beginning of the cruise, that mother and baby are in good health and fit to travel, and that the pregnancy is not considered high-risk.
- ✈️ Adults must be 21 or older unless the passenger is:
 - traveling in the same stateroom with an individual 25 years or older; or
 - traveling in the same stateroom with a spouse (proof of age and/or proof of marriage are required)

Passengers not meeting the cruise line's requirements will be denied boarding, and no refund of the cruise fare will be issued. These policies are set by the cruise line (not Vet Vacation CE), and **no exceptions are allowed**.

Q. How do I make changes to my existing reservation?

A. Any changes in registrations must be made via the online registration system. Until approximately 45 days prior to sailing, most changes to existing registrations can be made by logging into the cruise registration system. Within 45 days of sailing, any change requests will need to be submitted via email to vetvacation@landrykling.com.

Q. Can I make a name change on my reservation?

A. Names changes are permitted, but at least one of the original and/or primary financially responsible guest's names as of the stateroom's original reservation must remain on the reservation. If all original guests cancel, this is considered a full cancellation without refund, and name changes will not be allowed. Note: event badges are not refundable and non-transferable as noted on the cancellation schedule above.

In all cases of name changes, the "new" guest must make the full payment amount due as of the date of the name replacement in order for the guest being replaced to receive a refund of payment amounts previously made.

Q. Can I change the number of guests in my room reservation?

A. Yes, you can - subject to availability. Rates are based on the number of guests in your reserved stateroom. Changes in occupancy will result in a rate increase or decrease, depending on the type of change. No refunds will be issued for any decrease of rate change until the stateroom has been paid for in full.

While many staterooms can accommodate more than two people with a sofa bed or upper berths stored in the stateroom ceiling, etc., not all rooms can; and such accommodations are subject to availability at the time of reservation. Due to Coast Guard safety regulations, there cannot be more guests accommodated in a stateroom than the designated occupancy for that room. Also, please be advised that each guest must be registered and paid for in full in order to be allowed to board the ship.

Q. Can I change my stateroom after I make my reservation?

A. Stateroom changes to another room within the same room category or higher can be made until 45 days prior to sailing and require authorization by all parties named on the reservation. A stateroom change to a room category lower than the room category of the original reservation would be considered a room cancellation and rebooking, and cancellation fees would be applied.

Q. I am traveling solo. Will you find me a traveling partner/roommate?

A. When you book your cruise, simply click on the reservation button for one passenger then click the option that reads "I wish to be matched with another single traveler and pay the double occupancy price." Best efforts will be made to pair you with a roommate of the same gender and within the same stateroom category, however roommate requests are not guaranteed. Please refer to the Single Share Terms & Conditions for additional information.

Q. How do I check-in for my cruise and receive my cruise documents?

A. Approximately 3 to 4 weeks prior to the sailing date, guests who have booked and paid in full will receive an email with their cruise line booking number for the cruise. The email will also contain instructions on how to check-in online via Celebrity's website - where guests can sign up for shore excursions, make specialty dining reservations and pre-register a credit card for onboard purchases. All guests are required to complete the online check-in at least four days prior to cruising. Cruise documents will be available for printing through the cruise line's online check-in approximately 3 weeks prior to sailing.

Q. What is the Customs procedure upon arriving at the Seward Cruise Ship Terminal?

A. Detailed instructions about clearing customs will be provided onboard ship near the end of your cruise. Some general guidelines/suggestions to keep in mind as you shop in foreign ports include keep receipts for gifts and purchases. U.S. residents visiting foreign ports have a duty-free allowance of \$400 and those 21 years or older may include one liter of liquor.

Q. What should I pack?

A. Daytime: Casual attire is always appropriate day wear and in port, such as jeans, shorts, tees, polos, light sweater, jacket, etc. Temperatures can vary between ports and from morning to evening and typically range between the mid-40s to low-70s Fahrenheit in June; so packing clothes that layer easily is recommended

Also, be sure to bring low-heeled, comfortable shoes for deck activities and shore tours; and a hat, sunscreen and sunglasses are highly recommended.

Evening: For most evenings, Smart Casual attire is fine and typically includes pants or jeans with a casual top (excluding tank tops and shorts); or you may wish to take it up a notch with collared shirts, slacks, skirts, etc. Two evenings of your cruise will have "Evening Chic" attire designation, which is your chance to get glamorous, be chic and shine - your way.

Note: t-shirts, swimsuits, robes, bare feet, tank tops, baseball caps and pool wear are not allowed in the main restaurant or specialty restaurant at any time. Shorts and flip flops are not allowed during evening hours. The dress code will be enforced at all restaurants, and guests are asked to follow the Smart Casual or Evening Chic dress code in the Celebrity Theater for all evening performances.

The ship's daily program, which is delivered to guest staterooms each evening, will be your guide to the correct attire each evening.

Reminder: travel documents, valuables and medications should be packed in carry-on luggage.

Q. Can the ship accommodate special dietary needs?

A. Celebrity can accommodate special diets that have been created in consultation with a dietary specialist. Selections offered are for lunch and dinner in the main dining room only. Sample diets include vegetarian, vegan, diabetic, low fat, low sodium, low cholesterol, kosher meals, gluten free and lactose free. Please note any special dietary needs in the Notes section of your reservation.

Q. Is room service available on board?

A. Room service is available any time of the day or night - simply order from the room service menu located in your stateroom (a service fee applies for all room service orders).

Q. What types of accessibility options are available in staterooms?

A. There are a limited number of wheelchair accessible staterooms available onboard the ship. For people that do not use a wheelchair but still need minimal assistance, bars and raised toilet seats can be accommodated in most staterooms. In addition, disposal units for needles, refrigerators for medication, and oxygen tanks can be put into most staterooms upon request. All of these items are available on a limited basis and should be requested in the Notes section of your reservation. If you have an accessibility need, please send an email to vetvacation@landrykling.com.

Q. How do I book shore excursions?

A. You can pre-purchase shore excursions on Celebrity's website once you receive your booking number and online check-in instructions for the cruise (approximately 3 to 4 weeks prior to the sailing date) or once you are onboard ship.

Q: Can I take pictures and video onboard?

A: Yes, you can take personal photos and videos of yourself and family/friends on board. Please be courteous and not include other ship guests or crew members in your photos or videos without their permission.

Q: Can I be contacted while onboard?

A: Guests can be contacted onboard of the Celebrity Millennium by calling 1-877-266-1020 (from the U.S.) or 1-321-953-9002 (from outside the U.S.) Please note that rates apply and are billed at \$7.95 per minute (subject to change). Forms of payment accepted are Visa and MasterCard only and calls are limited to 10 minutes per call. Callers should have the ship name and the stateroom number or name of the party they are contacting before calling. Callers using the above numbers will be transferred directly to the guest's stateroom. If the guest is not in the stateroom at the time of the call, the call will be routed to the Guest Services desk onboard, and a written message will be taken for delivery to the guest's stateroom.

You can also make calls from the ship using the Ship-to-Shore telephone service. Rates for this service also apply and will be billed to your shipboard account starting at \$7.95 per minute. Telephones are available in all staterooms.

Q. Is there Internet access onboard?

A. Yes – basic "surf" Wi-Fi for surfing the web, sending emails, and texting family and friends via select messaging apps is included for guests in non-suite accommodations (one device per guest); and premium "stream" Wi-Fi for messaging or video chatting, browsing the web, sending emails with larger files attached, posting on social media, and streaming videos, movies, etc. is included for guests in Sky Suite accommodations (one device per guest). Guests who wish to upgrade and/or add additional devices to their Wi-Fi package may do so at their own expense (details will be available onboard the ship).

Q. Will my cell phone work while at sea or in ports of call during the cruise?

A. Celebrity offers an advanced roaming network on board all ships, allowing you to make and receive calls while at sea using compatible mobile phones that are set to roaming. International roaming charges will be conveniently billed to you by your home mobile carrier. Mobile phone service will be available for use while the ship is at sea.

Rates for usage of your cellular phone are determined by your home mobile carrier. Please note that calls to 800, 888, 866 and 877 numbers are not toll free while onboard or in foreign ports. You will be billed by your home mobile carrier for your international roaming usage on your regular mobile phone bill. It can take up to 60 days for charges acquired while using your cellular phone at these times to appear on your phone bill. For more information, please contact your home mobile carrier customer service.

Q. Are there hairdryers available in the staterooms?

A. Yes.

Q. Are there irons and ironing boards available in the staterooms?

A. Staterooms do not have irons or ironing boards; however, the ship offers washing, pressing, and dry-cleaning services for a reasonable rate. Please also note that irons and clothes steamers are strictly prohibited onboard the ship for safety reasons. If you choose to bring one with you, it will be confiscated from your luggage before sailing.

Q. Do staterooms have safes?

A. Yes.

Q. What if I have special medical needs?

A. Any special needs, including allergies, must be indicated in the Special Requests/Notes section of the online reservation, and will be addressed on a case-by-case basis. While there is no guarantee that all special needs/requests can be accommodated, we will make best efforts to accommodate the need or provide an alternative if possible.

Q. Is there a doctor on the ship?

A. The ship has a minimum of one fully licensed doctor and 2 licensed nurses onboard, who are available in the ship's medical facility during scheduled hours or on call 24 hours a day through the Guest Services desk.

Q. Are wheelchairs available onboard?

A. The Millennium does NOT provide wheelchairs for onboard use. Guests can, however, rent a wheelchair, motorized wheelchair or scooter from one of Celebrity's recommended providers:

- Scootaround - 1-888-441-7575 or 1-204-982-0657
- Special Needs At Sea - 1-800-513-4515 or 1-954-585-0575

Q. I'm bringing my own wheelchair, is the entire ship wheelchair accessible?

A. Not every area of the ship is wheelchair accessible; however, Celebrity has made substantial modifications to enhance your ability to move about the ship. The Millennium features accessible elevators at each elevator bank with tactile controls within reach of passengers who use wheelchairs.

Accessible routes are available throughout most areas of the ship, and signs are posted to assist you in locating these pathways. There is also accessible seating within your ship's restaurants and lounges, and in designated accessible public restrooms.

Q. How do I make purchases onboard?

A. The cruise ship operates on a cashless system. Passengers can validate their onboard account with a Visa, MasterCard, or American Express card, or by making payment by cash or traveler's check. Passengers can then sign all on-board services and purchases to their shipboard account. At the end of the cruise, passengers will receive a completely itemized statement of charges.

Celebrity does not accept personal checks, and only U.S. currency is accepted aboard the ships. There is an ATM located onboard the ship, though a transaction fee will apply.

Q. Does the ship have a fitness center?

A. Yes, there is a fitness center (see ship's daily newsletter for scheduled hours) and a jogging track, which is open 24 hours a day and complimentary to all passengers.

Q. Can I bring my own beverages (alcoholic or non-alcoholic) on the cruise ship?

A. Guests are not allowed to bring water, sodas, and other non-alcoholic beverages onboard that are packaged in glass or plastic bottles. A small quantity of non-alcoholic beverages (i.e., sparkling water, sodas, energy drinks, juice, and milk) packaged in cans or cartons may be brought onboard on embarkation day and must be in the guest's carry-on luggage. A small quantity is considered a maximum of 12 sealed, unopened cans/cartons of 12-ounces each or less per person.

Guests are not allowed to bring alcoholic beverages of any kind onboard for consumption, except two bottles of wine or champagne per guests who are adults of drinking age (21-years of age or older.) Guests who consume their personal wine or champagne in the dining room will incur a corkage fee per bottle. Personal wine or champagne may not be consumed in any other public area of the ship.

Please remember that luggage will be scanned and alcohol outside of the cruise line's policy will be removed and discarded. Security may inspect containers (water bottles, soda bottles, mouthwash, etc.) and will dispose of containers holding alcohol. Celebrity is not responsible for any alcoholic beverages removed and discarded by shore-side security staff. Such items are not eligible for monetary refund or replacement.

Alcoholic beverages purchased duty free from the ship's gift shop, or at ports of call, will be collected for safekeeping and delivered to the passenger's stateroom on the last day of the cruise. A member of the ship's staff will be at the gangway to assist passengers with the storage of their shore-side alcoholic purchase, while the ship's gift shop staff will assist passengers with shipboard alcoholic purchases.

Guests who are under the permitted drinking age will not have alcohol returned to them. Please note: all guests must comply with TSA guidelines for transporting liquids.

Q. What is the Smoking Policy onboard?

A. All interior public spaces (except as otherwise noted below) and staterooms/suite accommodations are entirely smoke free, including outside stateroom balconies. This policy includes all forms of smoking, including but not limited to, cigarettes, cigars, electronic cigarettes, and personal vaporizers.

Cigarette, E-cigarette, and personal vaporizer smoking is only permitted in designated exterior open deck areas, and in certain areas within the casino. Cigar and pipe smoking are allowed in designated exterior open deck areas.

Outdoor areas near restricted areas, food venues, and kids play areas and pools will not allow smoking. To assist in locating areas where smoking is permitted, guests will find visible signage posted within all smoking areas and ashtrays that are provided for use.

Cigarettes, cigars, and pipe tobacco must be properly disposed of and never thrown overboard. You must be at least 18 years of age to purchase, possess or use tobacco onboard.

Note: Passengers who smoke in their staterooms or on their balconies will be assessed a \$250 cleaning and refreshing fee on their onboard account and may be subject to further action. Information on this fee is included in Celebrity's cruise ticket contract. Passengers agree to strictly comply with Celebrity's non-smoking policy.

Q. I am a Captain's Club member. Will Celebrity recognize this cruise under that program?

A: Yes, this cruise will count towards your Captain's Club membership, and your program amenities will be available onboard the ship.

Q. What is the closest airport to the ports where the cruise starts and ends?

A. Vancouver International Airport (in British Columbia, Canada) is approximately 10 miles from the Canada Place Cruise Port (Port of Vancouver) where the cruise will begin.

Ted Stevens International Airport in Anchorage, Alaska is the closest international airport to Seward, Alaska, where the cruise will end. Anchorage is 120 miles from Seward and the trip can take anywhere from 2.5 hours to 4 hours depending on the mode of travel; Anchorage is connected to Seward by road or rail. Seward has a small, state-maintained airport which is limited to charter flights, as there is no scheduled air service.

Q. Does Celebrity offer transfers from the cruise port to Ted Stevens International Airport?

A: Yes, Celebrity offers post-cruise bus transfers to the airport at a cost of \$78.95 per person (subject to change). Transfers are only available on the day the cruise ends and it is recommended that guests book flights departing on or after **2:00pm**. Celebrity cannot guarantee timely arrival of transfers at Ted Stevens International Airport for flights departing earlier than 2:00pm on the day the cruise ends.

Q. When should I book my flights?

A. If you are flying on the day the cruise departs, it is recommended that your flight arrive at Vancouver International Airport **before** 12:00pm on June 23, 2023, to be sure you have time to disembark the plane, collect your luggage and make your way to the cruise terminal. All guests must be checked in and onboard the ship at least one hour prior to sailing.

If you are flying on the day the cruise returns, it is recommended that your flight departs Ted Stevens International Airport in the **late afternoon or evening** on June 30, 2023. The ship is scheduled to return to the Dale R. Lindsey Alaska Railroad Intermodal Facility (cruise-ship dock) at 5:00am, but the ship must be cleared by local authorities before the disembarkation process begins. Guests must then claim their luggage, go through the Customs and Immigration process, and then make their way to Ted Stevens International Airport in Anchorage.

Q. What are the addresses for the ports where the cruise starts and ends?

A. The port addresses are:

Canada Place Cruise Ship Terminal
999 Canada Place
Vancouver, BC V6C 3E1, Canada

Dale R. Lindsey Alaska Railroad Intermodal Facility
913 Port Avenue
Seward, AK 99664, United States

Q. What time should I arrive at the pier?

A. Guests are required to check-in at least one hour prior to departure. Guest will be asked to choose an Arrival Time Slot during the online check-in prior to sailing. It is important that you arrive during your designated time slot. If you arrive earlier, you will NOT be able to begin boarding process until your designated time and will have to wait. Those who arrive late will have to wait till they can be placed in another arrival group.

Q. How early can I board the ship?

A. The ship must be cleared by local customs authorities before guests can begin boarding, which can be as early as 11:30am or noon but varies. Please note, however, that staterooms will not be available until approximately 1:00pm and guests will be asked to adhere to their chosen Arrival Time Slot.