



Q. When is the cruise and where does it go?

A. The Empowering Differences Cruise is a one-of-a-kind conference at sea that will feature guest speakers, activities and empowerment accountability sessions all driving impacts for others. The conference will take place on a 5-night, Bermuda cruise aboard Royal Caribbean’s Liberty of the Seas. It will be departing from Cape Liberty, New Jersey (NY Metro) on Saturday, September 16, 2023, and returning on Thursday, September 21, 2023.

Day	Date	Port of Call	Arrive	Depart
Sat	09/16/23	Cape Liberty, New Jersey (NY Metro)		3:00pm
Sun	09/17/23	Day at Sea	--	--
Mon	09/18/23	Royal Navy Dockyard, Bermuda	9:00am	Overnight
Tue	09/19/23	Royal Navy Dockyard, Bermuda	--	6:00pm
Wed	09/20/23	Day at Sea	--	--
Thu	09/21/23	Cape Liberty, New Jersey (NY Metro)	7:00am	

Q. What does the cruise cost?

A. The starting price for the cruise is \$2,500 per person for a balcony stateroom, plus taxes, fees, and gratuities. Please refer to the event website for room types and pricing.

Prices are per person based on double occupancy; guests who book a single occupancy stateroom will be charged 200% of the applicable double occupancy per person cruise fare.

Taxes and fees are a flat rate per passenger, regardless of room type or occupancy of the stateroom booked. Shipboard gratuities include your room steward and the ship’s main dining venue staff. Both must be prepaid with your reservation and are subject to change until the day of sailing.

Casino dealers and spa personnel are not included since not all guests will utilize those services. A gratuity for bar services and servers will automatically be added to the price of your drinks on your bar check.

Q. What’s included / What’s Not Included?

A. YOUR CRUISE FARE INCLUDES:

- ✦ Shipboard accommodations for five (5) nights in your choice of stateroom type
- ✦ Royal Caribbean’s Deluxe Premium Beverage package for the 1st/2nd guests in the stateroom
- ✦ Surf & Stream one device internet package for the 1st/2nd guests in the stateroom
- ✦ Welcome Reception
- ✦ Ocean transportation aboard the Liberty of the Seas to Bermuda, round trip from Cape Liberty, New Jersey (NY Metro)
- ✦ All meals in the ship’s main dining venues, with reserved group dinner seating in the ship’s main dining room. Please note dining at specialty restaurants require an additional fee
- ✦ 24-hour room service is available (a service fee applies to all room service orders)
- ✦ Variety of shipboard entertainment and activities
- ✦ Empowerment bundle \$299 value
 - Empowerment accountability sessions
 - Professional development workshops



- Empowerment team building networking
- Access to innovative products and services
- Expert speakers and content delivery
- Access to industry experts who will serve as guest speakers and panelists
- Professional development credits
- Access to speaker content

Please note the following are NOT included in the package prices:

- ✈ Air transportation
- ✈ Transfers (to or from airport/hotel and ship)
- ✈ Shore excursions
- ✈ Photographs
- ✈ Cost of medical services, if required
- ✈ Specialty restaurant dining
- ✈ Goods purchased onboard (gift shops, art auctions, etc.)
- ✈ Spa and salon services
- ✈ Items of a personal nature including but not limited to laundry, and telephone
- ✈ Gratuities for casino dealers, spa personnel, or bar services

Q. Who do I contact if I have questions about the cruise?

A. For questions about the ship or the registration process, email us at voyageofempowerment@landrykling.com

Q. Who do I contact if I have questions about the event?

A. For questions about the Empowering Differences cruise inclusions and events, email us at ashley@empoweringdifferences.com

Q. May I bring other family members and/or friends? Can our rooms be near each other on the ship?

A. Yes, we welcome family and friends! They don't have to be conference attendees. Passengers who wish to book staterooms near other passengers may make their request in the Notes field on the reservation or send an email to voyageofempowerment@landrykling.com. We'll do our very best to accommodate the request, however it depends on whether the passengers have booked within the same stateroom category and the availability of rooms at time of request.

Q. What is the payment schedule for the cruise?

A. There are three payment plan options available for this conference:

- ✈ **Pay in Full** - attendees will pay in full at time of booking
- ✈ **Four Payment Plan** - attendees who choose this payment option will be required to pay a \$300 per person initial deposit (\$600 deposit for single occupants) at the time of booking, a second deposit equal to 33% of the remaining reservation balance is due by December 1, 2022, a third deposit equal to 33% of the remaining reservation balance is due by April 1, 2023, and the final payment is due by June 1, 2023. Note: deposits are retroactive, so a booking made on or after December 1, 2022, and April 1, 2023, will be required to pay all the previous deposits combined, etc.



- **Monthly Payment Plan** - attendees who choose this payment option will be required to pay a \$300 per person initial deposit (\$600 deposit for single occupants) at the time of booking. The remaining reservation balance due will be equally divided by the number of months between the booking date and August 1, 2022. These payments will be due on the 1st of each month with the final payment being due no later than June 1, 2023.

Please note:

- All payments are in U.S. dollars. Accepted forms of payment are American Express, Discover, MasterCard, Visa, and PayPal. The charge on your credit card statement will appear as **LKCRUISE**.
- Payments will be automatically charged to the credit card on file for the Three Payment and Monthly Payment Plans. It is your sole responsibility to know your applicable payment due dates and to verify payment has been successfully processed by the scheduled due date. Payment reminders will not be sent.
- Reservations not deposited at the time of booking or with scheduled payments not kept up to date are subject to cancellation. Fees may apply for late payments.
- Full payment is required at the time of booking for any reservations made on June 1, 2023, or later.

Q. What if I have to cancel after registering?

- A.** Due to the unique nature of this event, all reservations will be subject to the following cancellation policy:
- Until December 27, 2022 - a \$100 per person cancellation fee will be charged (\$200 for single occupants)
 - Between December 28, 2022, and March 2, 2023 - a \$300 per person cancellation fee will be charged (\$600 for single occupants)
 - Between March 3 and May 1, 2023 - a \$500 per person cancellation fee will be charged (\$1,000 for single occupants)
 - Between May 2 and June 19, 2023 - a 50% cancellation fee will be charged
 - Between June 20 and July 26, 2023 - a 75% cancellation fee will be charged
 - On or after July 27, 2023 - no refunds will be issued

Please note:

- Cancellation dates are based on Eastern Time.
- Notice of cancellation must be submitted via email to voyageofempowerment@landrykling.com.
- No refunds will be made in the event of interruption or cancellation by any passenger after the commencement of the cruise. No refunds will be given for cruise no-shows.
- Any adjustment to the above policy is at the sole discretion of Empowering Differences.
- Cancellation fees for airline tickets and/or other reservations made by attendees are subject to the cancellation policy of the specific airline/supplier.

Q. May I purchase insurance for my cruise through the website?

- A.** You will have the option to obtain a quote and purchase trip insurance on the reservation site after payment is made (deposit or full payment) on your reservation. This travel insurance is offered by Travel Guard.

Q. When registering do I need to use my legal name and gender?

- A.** Yes, when registering please use your name and gender as shown on your travel documents. Please add your chosen name and pronoun in the requested fields.



Q. What documentation is required to cruise?

A. Proper travel documentation is required at embarkation and throughout the cruise for all passengers. Even though a passenger has completed the cruise line's online reservation, it is still passenger's responsibility to present the required travel documents at the time of embarkation. Any passenger without proper documents will not be allowed to board the vessel, and no refund of the cruise fare will be issued. Royal Caribbean International (Royal Caribbean), Empowering Differences and its agents/affiliates assume no responsibility for advising passengers of proper travel documentation.

Royal Caribbean highly recommends all passengers travel with a government-issued passport that is valid for at least 6 months following the return of the cruise. Although a passport is not required for U.S. citizens taking cruises that begin and end in the same U.S. port, travelling with a passport may help to expedite your CBP clearance upon return to the U.S. Additionally, passports are required in the event you need to fly from the U.S. to a foreign port should you miss your scheduled port of embarkation or need to fly back to the U.S. for emergency reasons.

The Western Hemisphere Travel Initiative (WHTI) currently allows U.S. citizens (including children) sailing on cruises that begin and end in the same U.S. port to travel with one of the WHTI compliant documents, listed below:

- ✈ Valid U.S. Passport
- ✈ Passport Card
- ✈ Original Birth Certificate issued by a government agency along with a government issued photo ID if 16 years of age and older
- ✈ Original Certificate of Naturalization
- ✈ Trusted Traveler Program Membership Card, e.g., Nexus Card, Sentri Card or Fast Card
- ✈ Enhanced Tribal Card
- ✈ A Consular Report of Birth Abroad
- ✈ Enhanced Driver's License (EDL) – only acceptable at land and seaports of entry. It cannot be used for air travel outside the U.S. The word 'Enhanced' must appear on the driver's license. The following five states currently issue an EDL: Michigan, Minnesota, New York, Vermont, and Washington.

Copies of US passports/naturalization papers, hospital certificates and baptismal certificates are not WHTI compliant documents and are therefore NOT acceptable.

Requirements are subject to change, and it is each guest's responsibility to ensure that he/she has the appropriate documentation.

Q. I don't have a passport. How do I obtain one?

A. Please visit the U.S. Department of State [website](#) for all passport information. Please note a passport could take six weeks or more to process, so make certain you allow enough time.

Q. Who May Sail?

A. Passengers are responsible to ensure that they are eligible to sail according to Royal Caribbean's requirements, including but not limited to the following:

- ✈ Infants must be at least 6 months old on the day of departure.
- ✈ Women must be less than 24 weeks into their pregnancy on the day of departure and for the duration of the cruise. This policy is due to the risk of premature labor. Pregnant women must have a letter signed by their doctor (on the physician's letterhead) stating how far along in weeks their pregnancy will be at



the beginning of the cruise, that mother and baby are in good health and fit to travel, and that the pregnancy is not considered high-risk.

- ↳ Adults must be 21 or older unless the passenger is:
 - traveling in the same stateroom with an individual 25 years or older; or
 - traveling in the same stateroom with a spouse (proof of age and/or proof of marriage are required)

Passengers not meeting the cruise line's requirements will be denied boarding, and no refund of the cruise fare will be issued. These policies are set by the cruise line (not Empowering Differences), and **no exceptions are allowed**.

Q. What are RCI's COVID-19 Requirements and Protocols?

- A.** Royal Caribbean International is currently developing updated COVID-19 protocols that provide for continued safety of all guests, crew, and the communities in the ports of call, better align with the travel and hospitality sector and meet destination regulations. Please visit [RCI's Healthy Sail Center](#) for additional information.

It is the responsibility of each guest to be informed and comply with RCI's COVID-19 requirements and protocols at the time the cruise sails. Passengers not meeting the cruise line's requirements will be denied boarding and no refund will be issued. These policies are set by RCI (not Empowering Differences, Inc.) and **no exceptions will be allowed**.

Q. How do I make changes to my existing reservation?

- A.** Any changes in registrations must be made via the online registration system. Until approximately 45 days prior to sailing, most changes to existing registrations can be made by logging into the cruise registration system. Within 45 days of sailing, any change requests will need to be submitted via email to voyageofempowerment@landrykling.com

Q. Can I make a name change on my reservation?

- A.** Names changes are permitted, but at least one of the original and/or primary financially responsible guest's names as of the stateroom's original reservation must remain on the reservation. If all original guests cancel, this is considered a full cancellation without refund, and name changes will not be allowed.

In all cases of name changes, the "new" guest must make the full payment amount due as of the date of the name replacement in order for the guest being replaced to receive a refund of payment amounts previously made.

Q. Can I change the number of guests in my room reservation?

- A.** Yes, you can - subject to availability. Rates are based on the number of guests in your reserved stateroom. Changes in occupancy will result in a rate increase or decrease, depending on the type of change. No refunds will be issued for any decrease of rate change until the stateroom has been paid for in full.

While many staterooms can accommodate more than two people with a sofa bed or upper berths stored in the stateroom ceiling, etc., not all rooms can; and such accommodations are subject to availability at the time of reservation. Due to Coast Guard safety regulations, there cannot be more guests accommodated in a stateroom than the designated occupancy for that room. Also, please be advised that each guest must be registered and paid for in full in order to be allowed to board the ship.



Q. Can I change my stateroom after I make my reservation?

A. Stateroom changes to another room within the same room category or higher can be made until 45 days prior to sailing and require authorization by all parties named on the reservation. A stateroom change to a room category lower than the room category of the original reservation would be considered a room cancellation and rebooking, and cancellation fees would be applied.

Q. How do I check-in for my cruise and receive my cruise documents?

A. Approximately 3 to 4 weeks prior to the sailing date, guests who have booked and paid in full will receive an email with their cruise line booking number for the cruise. The email will also contain instructions on how to check-in online via Royal Caribbean's website - where guests can sign up for shore excursions, make specialty dining reservations and pre-register a credit card for onboard purchases. All guests are required to complete the online check-in at least four days prior to cruising. Cruise documents will be available for printing through the cruise line's online check-in approximately 3 weeks prior to sailing.

Q. What is the Customs procedure upon returning to the port at Cape Liberty, New Jersey?

A. Detailed instructions about clearing customs will be provided onboard ship near the end of your cruise. Some general guidelines/suggestions to keep in mind as you shop in foreign ports include keep receipts for gifts and purchases. U.S. residents visiting foreign ports have a duty-free allowance of \$400 and those 21 years or older may include one liter of liquor.

Q. What should I pack?

A. Daytime: Casual attire is always appropriate day wear and in port, and includes jeans, shorts, tees, tank tops, polos, sundresses, and blouses. (Please keep swimwear for the pool deck only.). Also, be sure to bring low-heeled, comfortable shoes for deck activities and shore tours; and a hat, sunscreen and sunglasses are highly recommended.

Evening: For most evenings, casual attire (excluding tank tops and shorts) is fine; or you may wish to take it up a notch with collared shirts, slacks, skirts, etc. One evening of the cruise will have a "Formal" attire designation, which is your chance to get glamorous, be chic and shine – your way. Suits and ties, cocktail dresses or evening gowns are all acceptable.

Reminder: travel documents, valuables and medications should be packed in carry-on luggage.

Q. Can the ship accommodate special dietary needs?

A. Royal Caribbean can accommodate special diets that have been created in consultation with a dietary specialist. Selections offered are for lunch and dinner in the main dining room only. Sample diets include vegetarian, vegan, diabetic, low fat, low sodium, low cholesterol, kosher meals, gluten free and lactose free. Please note any special dietary needs in the Notes section of your reservation.

Q. Is room service available on board?

A. Room service is available any time of the day or night - simply order from the room service menu located in your stateroom (a service fee applies for all room service orders).

Q. What types of accessibility options are available in staterooms?

A. There are a limited number of wheelchair accessible staterooms available onboard the ship. For people that do not use a wheelchair but still need minimal assistance, bars and raised toilet seats can be accommodated in most staterooms. In addition, disposal units for needles, refrigerators for medication, and oxygen tanks can be



put into most staterooms upon request. All of these items are available on a limited basis and should be requested in the Notes section of your reservation. If you have an accessibility need, please send an email to voyageofempowerment@landrykling.com

Q. How do I book shore excursions?

A. You can pre-purchase shore excursions on Royal Caribbean's website once you receive your booking number and online check-in instructions for the cruise (approximately 3 to 4 weeks prior to the sailing date) or once you are onboard ship.

Q: Can I take pictures and video onboard?

A: Yes, you can take personal photos and videos of yourself and family/friends on board. However, video will not be allowed during seminar instruction.

Please be courteous and not include other ship guests or crew members in your photos or videos without their permission.

Q: Can I be contacted while onboard?

A: Guests can be contacted onboard of the Liberty of the Seas by calling 1-321-953-9003. Please note that rates apply and are billed at \$7.95 per minute (subject to change). Forms of payment accepted are Visa and MasterCard only.

Callers should have the ship name and the stateroom number or name of the party they are contacting before calling. Callers using the above numbers will be transferred directly to the guest's stateroom. If the guest is not in the stateroom at the time of the call the caller may leave a voicemail message.

Q. Is there Internet access onboard?

A. To keep you connected while at sea, all Royal Caribbean ships offer Internet access facilitated through the Internet Café and through the ship-wide Wi-Fi network. A Surf & Stream Internet Package for the 1st & 2nd guest in each stateroom is included the conference package.

Q. Will my cell phone work while at sea or in ports of call during the cruise?

A. Royal Caribbean offers an advanced roaming network on board all ships, allowing you to make and receive calls while at sea using compatible mobile phones that are set to roaming. International roaming charges will be conveniently billed to you by your home mobile carrier. Mobile phone service will be available for use while the ship is at sea.

Rates for usage of your cellular phone are determined by your home mobile carrier. Please note that calls to 800, 888, 866 and 877 numbers are not toll free while onboard or in foreign ports. You will be billed by your home mobile carrier for your international roaming usage on your regular mobile phone bill. It can take up to 60 days for charges acquired while using your cellular phone at these times to appear on your phone bill. For more information, please contact your home mobile carrier customer service.

Q. Are there hairdryers available in the staterooms?

A. Yes.



Q. Are there irons and ironing boards available in the staterooms?

A. Staterooms do not have irons or ironing boards; however, the ship offers washing, pressing, and dry-cleaning services for a reasonable rate. Please also note that irons and clothes steamers are strictly prohibited onboard the ship for safety reasons. If you choose to bring one with you, it will be confiscated from your luggage before sailing.

Q. Do staterooms have safes?

A. Yes.

Q. What if I have special medical needs?

A. Any special needs, including allergies, must be indicated in the Special Requests/Notes section of the online reservation, and will be addressed on a case-by-case basis. While there is no guarantee that all special needs/requests can be accommodated, we will make best efforts to accommodate the need or provide an alternative if possible.

Q. Is there a doctor on the ship?

A. The ship has a minimum of one fully licensed doctor and 2 licensed nurses onboard, who are available in the ship's medical facility during scheduled hours or on call 24 hours a day through the Guest Services desk.

Q. Are wheelchairs available onboard?

A. The Liberty of the Seas does NOT provide wheelchairs for onboard use. You can, however, rent a wheelchair, motorized wheelchair, or scooter from Scootaround - their contact number is 1-888-441-7575 or visit their website at www.scootaround.com.

Q. I'm bringing my own wheelchair, is the entire ship wheelchair accessible?

A. Not every area of the ship is wheelchair accessible; however, Royal Caribbean has made substantial modifications to enhance your ability to move about the ship. The Liberty of the Seas features accessible elevators at each elevator bank with tactile controls within reach of passengers who use wheelchairs.

Accessible routes are available throughout most areas of the ship, and signs are posted to assist you in locating these pathways. There is also accessible seating within your ship's restaurants and lounges, and in designated accessible public restrooms.

Q. How do I make purchases onboard?

A. The cruise ship operates on a cashless system. Passengers can validate their onboard account with a Visa, MasterCard, or American Express card, or by making payment by cash or traveler's check. Passengers can then sign all on-board services and purchases to their shipboard account. At the end of the cruise, passengers will receive a completely itemized statement of charges.

Royal Caribbean does not accept personal checks, and only U.S. currency is accepted aboard the ships. There is an ATM located onboard the ship, though a transaction fee will apply.

Q. Does the ship have a fitness center?

A. Yes, there is a fitness center (see ship's daily newsletter for scheduled hours) and a jogging track, which is open 24 hours a day and complimentary to all passengers.



Q. Can I bring my own beverages (alcoholic or non-alcoholic) on the cruise ship?

A. Guests are not allowed to bring water, sodas, and other non-alcoholic beverages onboard that are packaged in glass or plastic bottles. A small quantity of non-alcoholic beverages (i.e., sparkling water, sodas, energy drinks, juice, and milk) packaged in cans or cartons may be brought onboard on embarkation day and must be in the guest's carry-on luggage. A small quantity is considered a maximum of 12 sealed, unopened cans/cartons of 12 ounces each or less per person.

Guests are not allowed to bring alcoholic beverages of any kind onboard for consumption, except two bottles of wine or champagne per stateroom with an adult of drinking age (no larger than 750 ml) per sailing. Guests who consume their personal wine or champagne in the dining room will incur at \$15 corkage fee per bottle. Personal wine or champagne may not be consumed in any other public area of the ship.

Please remember that luggage will be scanned and alcohol outside of the cruise line's policy will be removed and discarded. Security may inspect containers (water bottles, soda bottles, mouthwash, etc.) and will dispose of containers holding alcohol. Royal Caribbean is not responsible for any alcoholic beverages removed and discarded by shore-side security staff. Such items are not eligible for monetary refund or replacement.

Alcoholic beverages purchased duty free from the ship's gift shop, or at ports of call, will be collected for safekeeping and delivered to the passenger's stateroom on the last day of the cruise. A member of the ship's staff will be at the gangway to assist passengers with the storage of their shore-side alcoholic purchase, while the ship's gift shop staff will assist passengers with shipboard alcoholic purchases.

Guests who are under the permitted drinking age will not have alcohol returned to them. Please note: all guests must comply with TSA guidelines for transporting liquids.

Q. What is the Smoking Policy onboard?

A. All interior public spaces (except as otherwise noted below) and staterooms/suite accommodations are entirely smoke free, including outside stateroom balconies. This policy includes all forms of smoking, including but not limited to, cigarettes, cigars, electronic cigarettes, and personal vaporizers.

Cigarette, E-cigarette, and personal vaporizer smoking is only permitted in designated exterior open deck areas, and in certain areas within the casino. Cigar and pipe smoking are allowed in designated exterior open deck areas.

Outdoor areas near restricted areas, food venues, and kids play areas and pools will not allow smoking. To assist in locating areas where smoking is permitted, guests will find visible signage posted within all smoking areas and ashtrays that are provided for use.

Cigarettes, cigars, and pipe tobacco must be properly disposed of and never thrown overboard. You must be at least 18 years of age to purchase, possess or use tobacco onboard.

Note: Passengers who smoke in their staterooms or on their balconies will be assessed a \$250 cleaning and refreshing fee on their onboard account and may be subject to further action. Information on this fee is included in Royal Caribbean's cruise ticket contract. Passengers agree to strictly comply with Royal Caribbean's non-smoking policy.

Q. I am a Crown & Anchor member. Will Royal Caribbean recognize this cruise under that program?

A: Yes, this cruise will count towards your Crown & Anchor membership, and your program amenities will be available onboard the ship.



Q. What is the closest airport to Cape Liberty cruise port?

A. Newark International Airport (EWR) is approximately 10 miles away from Port Canaveral, approximately 20 – 30 minutes driving depending on traffic. John F. Kennedy International Airport (JFK) and LaGuardia International Airport (LGA) are both approximately 35 miles away from the port.

Q. When should I book my flights?

A. If you are flying into EWR on the day the cruise departs, it is recommended that your flight arrive **before** 12:30pm on September 16th to be sure you have time to disembark the plane, collect your luggage and make your way to the cruise terminal. If you are flying into JFK or LGA please allow additional time for traffic and driving time. All guests must be checked in and onboard the ship at least one hour prior to sailing.

If you are flying out of EWR on the day the cruise returns, it is recommended that your flight departs **after** 11:00am on September 21st. The ship is scheduled to return to Cape Liberty at 7:00am, but the ship must be cleared by local authorities before the disembarkation process begins. Guests must then claim their luggage, go through the Customs and Immigration process, and then make their way to the airport. If you are flying out of JFK or LGA please allow additional time for traffic and driving time.

Q. What are the directions to Cape Liberty cruise port?

A. The address for the port is 4 Port Terminal Blvd, Bayonne, NJ 07002. Please visit [Cape Liberty's website](#) for driving directions.

Q. Is there parking in the Cape Liberty cruise port?

A. Parking is available at the port at a cost of \$25 per vehicle / per day (subject to change), including day of arrival and departure. Cash and major credit cards are accepted forms of payment, reservations are not necessary.

Q. What time should I arrive at the pier?

A. Guests are required to check-in at least one hour prior to departure. Guest will be given an Arrival Time Slot. It is important that you arrive during your designated time slot. If you arrive earlier, you will NOT be able to begin boarding till their time and will have to wait. Those who arrive late will have to wait till they can be placed in another arrival group.

Q. How early can I board the ship?

A. The ship must be cleared by local US Customs and Border Protection authorities before guests can begin boarding, which can be as early as 11:30am or noon but varies. Please note, however, that staterooms will not be available until approximately 1:00pm.